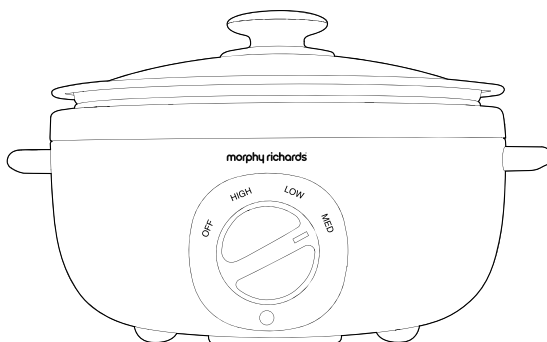


**morphy richards®**



**3.5L Sear & Stew Slow Cooker**

Please read and keep these instructions

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[www.morphyrichards.com](http://www.morphyrichards.com)



## Health & Safety

The use of any electrical appliance requires the following common sense safety rules.  
Please read these instructions carefully before using the product.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children.
- For care and cleaning, refer to 'Care and Cleaning' section.
- **WARNING: Misuse of appliance could cause personal injury.**
- The appliance has a heating element which is subject to residual heat after use.
- Keep the appliance and cord out of the reach of children.
- If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- This appliance is intended to be used in household and similar applications such as: farm houses, by clients in hotels, motels and other residential type environments; bed and breakfast type environments. It is not suitable for use in staff kitchen areas in shops, offices and other working environments.

## Location

- Always locate your appliance away from the edge of the worktop.
- Ensure that the appliance is used on a firm, flat, heat resistant surface.
- Do not use the appliance outdoors or near water.

## Mains cable

- The supply cord should be regularly examined for signs of damage, and if the cord is damaged, the appliance must not be used.
- The mains cable should reach from the socket to the appliance without straining the connections.
- Do not let the mains cable hang over the edge of the worktop or open space where a child could reach it.
- Do not let the cable run across a cooker or hot area which might damage the cable.

## Other safety considerations

- Do not switch on the Slow Cooker if the Cooking Pot is empty.
- Allow the Glass Lid and Cooking Pot to cool before immersing in water.
- Never cook directly on the Base Unit. Use the Cooking Pot.
- Do not switch on the Base Unit without the Cooking Pot in place.
- Switch off the Base Unit before removing the Cooking Pot.
- Do not use the Cooking Pot or Glass Lid if cracked or chipped.
- Do not switch on the appliance when it is upside down or laid on its side.
- The Glass Lid and Cooking Pot are fragile. Handle them with care.
- The use of attachments or tools not recommended by Morphy Richards may cause fire, electric shock or injury.
- Do not place on or near a hot gas or electric burner or in a heated oven.
- The heating element surface is subject to residual heat after use.
- Unplug from the socket when not in use, before putting on or taking off attachments, and before cleaning.

## Personal safety

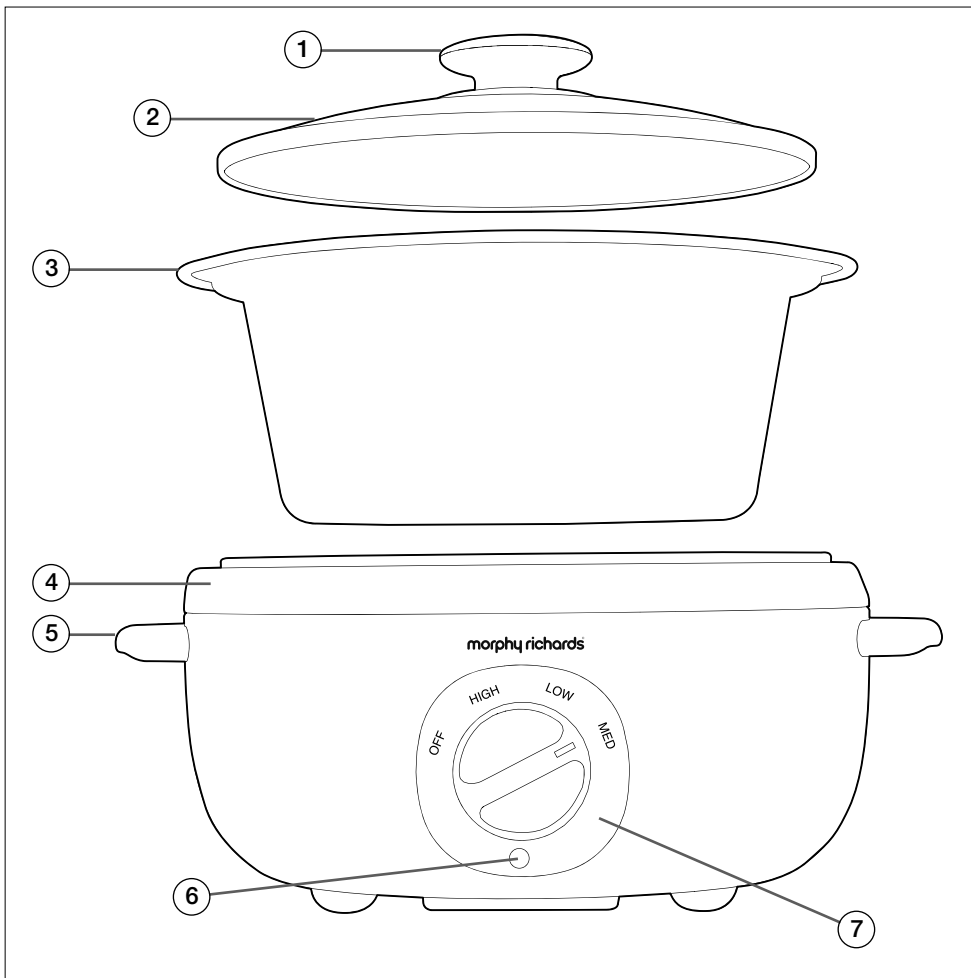
- **WARNING: Do not touch the top of the appliance or other hot parts during or after use, use handles or knobs. Misuse of this appliance could cause potential injury.**
- The temperature of accessible surfaces may be high when the appliance is operating.
- To protect against the risk of electrical shock do not put base in water or in any other liquid.
- Do not touch hot surfaces. Use oven gloves or a cloth when removing lid or handling hot containers.
- Extreme caution must be used when moving an appliance containing hot food, water, or other hot liquids.

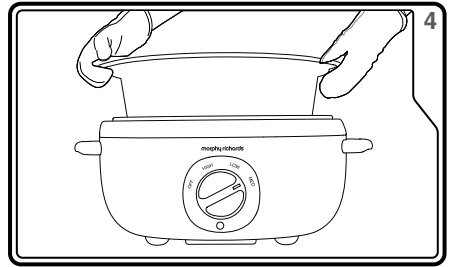
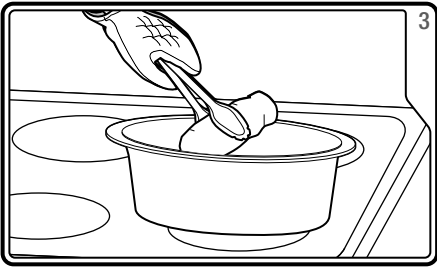
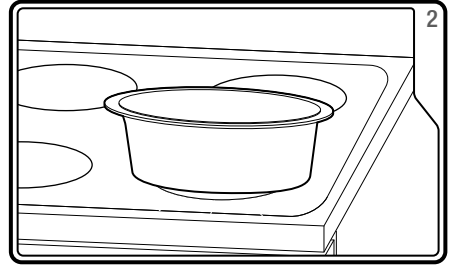
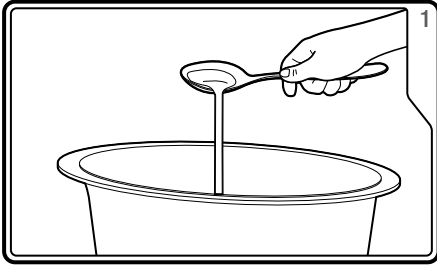
## Electrical requirements

Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).

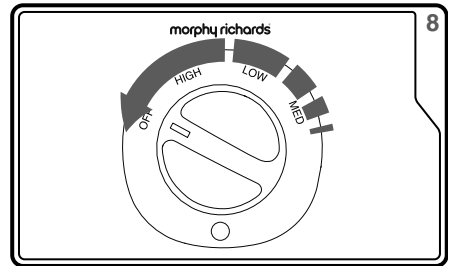
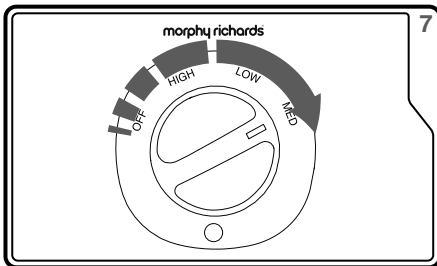
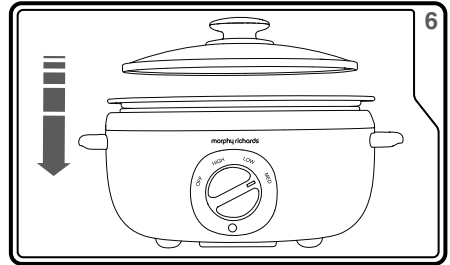
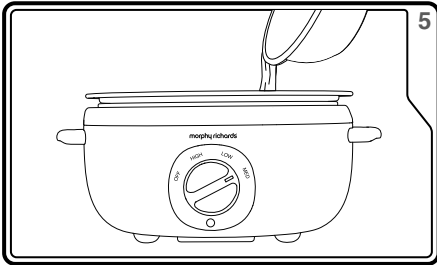
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## Introduction

Thank you for purchasing your new Morphy Richards Slow Cooker.

Your Sear & Stew Slow Cooker will allow you to create an extensive selection of meals with the added benefit of being able to sear the meat in the same pan. Searing meat in the Cooking Pot means that the juices from the meat combine with the rest of the ingredients creating richer fuller flavours in your dishes.

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## Before First Use

Wash the Lid (2) and Cooking Pot (3) in hot, soapy water. Rinse and dry.

## Note

The Cooking Pot is not suitable for use on an induction hob.

## Features

- (1) Lid Handle
- (2) Glass Lid
- (3) Cooking Pot
- (4) Base Unit
- (5) Base Handles
- (6) Indicator Light
- (7) Control Knob

## Using Your Slow Cooker

- 1** Add oil to Cooking Pot (3). Refer to the recipe for the correct amount of oil to use.
- 2** Pre-heat the oil in the Cooking Pot (3) on the hob over a medium-high heat. The Cooking Pot (3) is compatible with most hobs, except induction.
- 3** When the oil is hot, add the meat in to the Cooking Pot (3). **WARNING: The Cooking Pot (3) will be hot. Handle with oven gloves.**
- 4** When the meat has seared, place the Cooking Pot (3) into the Base Unit (4). **WARNING: The Cooking Pot (3) will be hot. Handle with oven gloves.**
- 5** Add the rest of the ingredients to the Cooking Pot (3).
- 6** Place the Glass Lid (2) on the Cooking Pot (3).
- 7** Select Low, Medium or High cooking setting on the Control Knob (7) to start slow cooking. The Indicator Light (6) will illuminate
- 8** When cooking has finished (refer to the cooking guide on page 9), turn the Control Knob (7) to Off. The Indicator Light (6) will switch off.

## Handling The Cooking Pot

- **WARNING: The Cooking Pot (3) will become very hot when in use.**
- To prevent the Cooking Pot (3) from slipping when using to sear, saute or fry the ingredients on your hob, use an oven glove to support the Cooking Pot (3) when stirring the food.
- Be careful when using the Cooking Pot (3) on a gas hob, select the correct size gas ring to fit the base area of the Cooking Pot (3). **DO NOT use on a wok burner or oversized gas hob.**
- **Do not use metal utensils to stir food in the Cooking Pot (3) as this will scratch and remove the non stick coating. Use either wood or silicone plastic utensils.**
- **WARNING: The Lid handle (1), the Base Unit (4) and the Cooking Pot (3), as well as the outside of the Base Unit, all become hot during cooking. Always use oven gloves when handling ANY part of the Slow Cooker during cooking.**

## Handling The Glass Lid

- When removing the Glass Lid (2), tilt so that opening faces away from you to avoid being burned by steam.

## Foods For Slow Cooking

- Most foods are suited to slow cooking methods, however there are a few guidelines that need to be followed.
- Ensure all frozen ingredients are thoroughly defrosted prior to cooking.
- Cut root vegetables into small, even pieces, as they take longer to cook than meat. They can be gently sauteed for 2-3 minutes before slow cooking. Ensure that root vegetables are always placed at the bottom of the Cooking Pot (3) and all ingredients are immersed in the cooking liquid.
- Trim all excess fat from meat before cooking, as the slow cooking method does not allow fat to evaporate.
- If adapting an existing recipe from conventional cooking, you may need to reduce the amount of liquid used. Liquid will not evaporate from your Slow Cooker to the same extent as conventional cooking.
- Never leave uncooked food at room temperature in your Slow Cooker.
- Uncooked kidney beans must be soaked overnight and boiled for at least 10 minutes to remove toxins before use in a Slow Cooker.
- Insert a meat thermometer into joints of roasts, hams or whole chickens to ensure they are cooked to the desired temperature.
- **Do not use your Slow Cooker to reheat food.**

## Slow Cooking Tips

- The Slow Cooker must be at least half full for best results.
- Slow cooking retains moisture. If you wish to reduce liquid, remove the lid after cooking and turn the control to High. Reduce the moisture by simmering for 30 to 45 minutes.
- If cooking soups, leave 5 cm gap from the rim of the Cooking Pot (3) and the food surface to allow for simmering.
- Removing the Glass Lid (2) will allow heat to escape, reducing the efficiency of your Slow Cooker and increasing the cooking time. If you remove the lid to stir or add ingredients, you will need to allow 10-15 minutes extra cooking time for each time you remove the Glass Lid (2).
- Many things can affect how quickly a recipe will cook, including water and fat content, initial temperature of the food and the size of the food. Check food is properly cooked before serving.
- Many recipes will take several hours to cook. If you don't have time to prepare food in the morning, prepare it the night before, storing the food in a covered container in the fridge. Transfer the food to the Cooking Pot (3) and add boiling liquid/stock. In most of the recipes in this book, the meat ingredients are browned first to improve their appearance and flavour.
- If you are short on preparation time and would prefer to skip the searing stage, simply add your meat and other ingredients into your Slow Cooker and cover with boiling liquid/stock. You will need to increase the recipe cooking time as follows: High setting +1hr, Medium setting +1-2 hrs, Low Setting +2-3hrs.
- Most meat and vegetable recipes require 8-10 hours on Low Setting, 6-8 hours on Medium setting or 4-6 hours on High setting.

- Some ingredients are not suitable for slow cooking. Pasta, seafood, milk and cream should be added towards the end of the cooking time.
- Pieces of food cut into small pieces will cook quicker. A degree of 'trial and error' will be required to fully optimise the potential of your Slow Cooker.
- All food should be covered with a liquid, gravy or sauce. In a separate pan or jug, prepare your liquid, gravy or sauce and completely cover the food in the Cooking Pot (3).
- When cooking joints of meat, ham, poultry etc, the size and shape of the joint is important. Try to keep the joint in the lower 2/3 of the pot. If necessary, cut into two pieces. Joint weight should be kept within the maximum limit of 1kg.
- For ham and brisket fill with hot water to just cover the joint. For beef, pork or poultry cover to 1/3 depth.

## Care And Cleaning

- Turn off and unplug you Slow Cooker from the mains. Allow to cool completely before cleaning.
- Do not use metal utensils or abrasive cleaners when cleaning.
- Remove the Glass Lid (2) and Cooking Pot (3) and clean in hot soapy water.
- Wipe the sides of the main unit with a damp cloth.
- The Glass Lid (2) and Cooking Pot (3) are dishwasher safe.

### DO NOT IMMERSE THE BASE UNIT IN WATER

## Caring For The Glass Lid And Cooking Pot

- Please handle the Glass Lid (2) and Cooking Pot (3) carefully to ensure long life.
- Avoid sudden, extreme temperature changes to the Glass Lid. For example, do not place a hot lid into cold water or onto a wet surface.
- Avoid hitting the Glass Lid (2) against any hard surfaces.
- Do not use the Glass Lid (2) if chipped, cracked or severely scratched.
- Do not use abrasive cleansers or metal scouring pads.
- Never heat the Cooking Pot (3) when empty, when searing or browning add the meat as soon as the oil is hot.
- Never place the Glass Lid (2) or Cooking Pot (3) under a grill, in the oven, in a microwave or toaster oven.
- Never place lid directly on a burner or hob.
- **Do not use metal utensils when searing or to stir food in the Cooking Pot (3) as this will scratch and remove the non stick coating. Use either wooden or silicone plastic utensils.**

## Troubleshooting

<b>Problem</b>	<b>Reason</b>	<b>Solution</b>
<ul style="list-style-type: none"><li>• Food is undercooked.</li></ul>	<ul style="list-style-type: none"><li>• Loss of power</li><li>• Food cooked on wrong setting for cooking time</li><li>• Glass Lid (2) not placed correctly on the Cooking Pot (3)</li></ul>	<ul style="list-style-type: none"><li>• Test the mains outlet with a lamp known to be working.</li><li>• Check the Control Knob (7) position and the recipe details.</li><li>• Check the Glass Lid (2) is correctly placed and nothing is obstructing it.</li></ul>
<ul style="list-style-type: none"><li>• Food is overcooked.</li></ul>	<ul style="list-style-type: none"><li>• Cooking Pot (3) was under half full</li><li>• Food cooked too long</li><li>• Cooking Pot (3) placed in Base Unit while still very hot.</li></ul>	<ul style="list-style-type: none"><li>• Your Slow Cooker has been designed to thoroughly cook food in a filled Cooking Pot (3). If the Cooking Pot (3) is only half-filled, check to see if the food is cooked 1 to 2 hours earlier than recipe time.</li><li>• Check the Control Knob (7) position and the recipe details.</li><li>• Cooking time may be shortened. Check food is cooked 30 minutes to 1 hour earlier than the stated recipe time.</li></ul>



## Recipes



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We have developed recipes for you to use in the Sear and Stew Slow Cooker. From soups for starters, curries for mains and rice pudding for dessert, there are choices for all tastes.

The cooking times given in the following recipes are for the Medium setting. Should you want to increase or decrease the cooking time, please refer to the cooking guide below. Please note that these cooking times are for guidance only and may vary depending on food type and personal tastes.

For example if the recipe says cook for 4-6 hours on Medium and you require the cooking time to be a shorter, cook on High, which will reduce the cooking time to 3-4 hours. To increase the cooking time, choose Low which will increase the cooking time to 6-8 hours.

The recipes are based on the maximum working volume of the slow cooker 2.5 litres / 4 1/2 pts. This allows a 2cm space between the top of the pot and the food.

## Cooking Guide

### Cook on High

- 4-6 hours

### Cook on Medium

- 6-8 hours

### Cook on Low

- 8-10 hours

See individual recipes for guidance for best cooking setting.

**SOUP****Minestrone soup****Ingredients:**

- 30g butter
- 60g streaky bacon, chopped
- 1 large onion, chopped
- 1 garlic clove, crushed
- 3 celery sticks, chopped
- 300g potatoes, peeled and cubed
- 2 medium carrots, peeled and diced
- 3 cabbage leaves, shredded
- 3 tomatoes, skinned and chopped
- 1.25L chicken stock
- 11/2 tbsp tomato puree
- 11/2 tsp worcestershire sauce
- 11/2 tsp parsley, chopped
- 75g pasta shells
- 2-3 tbsp parmesan cheese
- salt and pepper

**Method:**

- 1 Melt the butter in the Cooking Pot and fry the bacon and vegetables until soft.
- 2 Transfer the Cooking Pot into the Base Unit and add the stock.
- 3 Add remaining ingredients except the parsley, pasta shells and parmesan cheese.
- 4 Cover with the Glass Lid and cook for approximately 4-6 hours on the Medium setting.
- 5 45 minutes before serving, add the pasta shells and parsley.
- 6 When cooked, season to taste and sprinkle with parmesan cheese just before serving.

**Lentil soup****Ingredients:**

- 125g smoked bacon, chopped
- 1 large onion, chopped
- 3 carrots, diced
- 2 celery sticks, finely sliced
- 200g orange lentils
- 400g can of chopped tomatoes
- 1.1L chicken stock
- 3 tsp worcestershire sauce
- 1 bay leaf
- 1 tsp basil
- 1 tbsp parsley, chopped
- pinch of nutmeg
- salt and pepper

**Method:**

- 1 Gently fry the bacon in the Cooking Pot until the fat begins to run.
- 2 Add the onion, carrot and celery and fry until soft.
- 3 Add all the remaining ingredients except the parsley and bring to the boil, simmer for 2 minutes.
- 4 Transfer the Cooking Pot into the Base Unit.
- 5 Cover with the Glass Lid and cook for approximately 4-6 hours on the Medium setting.
- 6 If a smoother consistency is required, leave to cool then liquidise the soup. Reheat the soup in a pan.
- 7 Sprinkle with parsley and serve.

**Vegetable soup****Ingredients:**

- 30g butter
- 1.25kg mixed vegetables, e.g. potatoes, onions, carrots, parsnips, celery, leeks, tomatoes
- 1.1L vegetable stock
- 1 tsp mixed herbs
- salt and pepper
- 30g flour

**Method:**

- 1 Peel, wash and cube or slice all the vegetables.
- 2 Melt butter in the Cooking Pot and gently fry the vegetables for 2-3 minutes.
- 3 Add the hot stock. Stir well and bring to the boil. Season to taste and add mixed herbs.
- 4 Transfer the Cooking Pot into the Base Unit.
- 5 Cover with the Glass Lid and cook for approximately 6-8 hours on the Medium setting.
- 6 Cool and liquidise the soup.
- 7 Reheat on the hob, thickening the soup with the flour if required.

## RECIPES - POULTRY

### Chicken Casserole

#### Ingredients:

- 4 chicken leg quarters
- 30g butter
- 100g onion, chopped into large dice
- 200g mushrooms, wiped and halved
- 125ml white wine
- 875ml chicken stock
- 2½ tbsp cornflour
- 1 tsp mixed herbs

#### Method:

- 1 Heat the butter in the Cooking Pot on the hob and brown the chicken legs in batches until sealed. Remove and set aside.
- 2 Add the onions and mushrooms to soften.
- 3 Add the rest of the ingredients, stir until slightly thickened.
- 4 Place the pan in the Base Unit. Replace the chicken into the Cooking Pot and select desired setting.

## RECIPES - MEAT

### Beef stew

#### Ingredients:

- 1 tbsp cooking oil
- 600g stewing beef cut into 1" cubes
- 400g potatoes, peeled and cut into large dice
- 400g carrots, peeled and cut into rounds
- 250g leeks, sliced
- 150g onions, chopped into large pieces
- 850ml beef stock (made with cold and hot water and 1 stock cubes)
- 1tsp mixed herbs
- 1½ tbsp cornflour

#### Method:

- 1 Heat 1tbsp oil in the Cooking Pot on the hob and then sear the meat in batches using the remaining oil as necessary and reserve.
- 2 Soften the onions. Remove the meat.
- 3 Add the remaining ingredients and stir well. Replace the meat and stir.
- 4 Place the pan in the Base Unit, cover with the Lid and select the desired setting.
- 5 If necessary, thicken the sauce with the cornflour. Mix the cornflour with a little cold water until a smooth paste is achieved. Mix this into a cup of the hot liquid taken from the Cooking Pot, when fully mixed into the liquid add this back into the rest of the ingredients and stir well until the cornflour is evenly distributed. This can be done 30 minutes from the end of the cooking time.

## BBQ Spare ribs

#### Ingredients:

- 750g pork spare ribs
- 300ml BBQ sauce

#### Method:

- 1 Marinade the ribs in the sauce in a covered dish in the fridge for several hours or overnight.
- 2 Next day, transfer to the Cooking Pot and cover with the Glass Lid.
- 3 Cook for 4-6 hours on High setting, 6-8 hours on the Medium setting or 8-10 hours on the Low setting.
- 4 Serve hot or cold.

## Boiled Ham

#### Ingredients:

- 1.3kg (max) gammon joint

#### Method:

- 1 Remove the outer packaging from the joint leaving any collar in place. Rinse the joint with cold running water and then place into the Cooking Pot. Place the Cooking Pot into the Base Unit.
- 2 Pour boiling water from the kettle into the Cooking Pot to just cover the joint, cover with the Glass Lid.
- 3 Cook for 4-6 hours on the High setting, 6-8 hours on the Medium setting or 8-10 hours on the Low setting.
- 4 Discard the cooking liquid. Carving the joint will be easier if it is allowed to rest before serving.

**IMPORTANT:** When buying a joint of meat, ensure it will fit into the Cooking Pot. The joint must not protrude above the rim of the Pot. The shape of the meat is just as important as the weight.

## Bolognese

### Ingredients:

- 750g minced beef
- 150g onions, peeled and chopped
- 150g celery, thinly chopped
- 1 garlic clove, crushed
- 1x 400g can chopped tomatoes
- 3 tbsp tomato puree
- 250ml beef stock
- 125g mushrooms, sliced
- 1 tsp mixed herbs
- Salt and pepper

### Method:

- 1 Using the Cooking Pot, brown the mince on the hob without adding any oil or fat.
- 2 When the fat has started to run from the meat, add the onions, celery and garlic, stirring occasionally.
- 3 After a couple of minutes, add the remaining ingredients, stir well.
- 4 Transfer the Cooking Pot into the Base Unit, cover with the Glass Lid.
- 5 Cook for 4-6 hours on the High setting, 6-8 hours on the Medium setting or 8-10 hours on the Low setting.

## Sausage Pot

### Ingredients:

- 1 tbsp sunflower oil
- 800g good quality thick pork sausages
- 200g onions, peeled and chopped
- 200g carrots, peeled and sliced
- 250g, leeks, washed and sliced
- 600ml beef stock
- 3 tbsp chutney
- 2½ tbsp Worcestershire sauce
- 1½ tbsp plain flour
- Salt and pepper

### Method:

- 1 Place the oil in the Cooking Pot on the hob and sear the sausages in two batches until browned. Remove and set aside.
- 2 Add the vegetables to the Cooking Pot and sauté for a couple of minutes.
- 3 Add the remaining ingredients and stir well. Replace the sausages into the Cooking Pot and stir gently.
- 4 Place the Cooking Pot into the Base Unit and cover with the Glass Lid.
- 5 Cook for 4-6 hours on the High setting, 6-8 hours on the Medium setting or 8-10 hours on the Low setting.
- 6 Any excess fat may be removed from the surface of the Cooking Pot after cooking.

Note: The recipe is best cooked for the minimum time for the setting. Use good quality sausages made with a high percentage of meat.

## Beef Curry

### Ingredients:

- 3 tbsp sunflower oil
- 300g cooking apples, peeled, cored and thickly sliced
- 200g onions, peeled and chopped
- 800g stewing steak, cubed
- 3 tsp curry powder
- 3 tbsp mango chutney
- 75g sultanas
- 200g tinned chopped tomatoes
- 2 tbsp lemon juice
- 3 tbsp cornflour
- 400ml beef stock

### Method:

- 1 Place 1 tbsp oil into the Cooking Pot on the hob and gently fry the apples and onions for a few minutes without browning. Remove and set aside.
- 2 Add one tbsp oil to the Cooking Pot and brown the meat in two batches, adding the remaining oil for the second batch.
- 3 Add the remaining ingredients to the Cooking Pot together with the apples and onions and stir well.
- 4 Place the Cooking Pot into the Base Unit and cover with the Glass Lid.
- 5 Cook for 4-6 hours on the High setting, 6-8 hours on the Medium setting or 8-10 hours on the Low setting.

## RECIPES - DESSERTS

### Rice Pudding

- 25g butter
- 100g pudding rice
- 100g granulated sugar
- 1L whole milk
- ½ tsp ground nutmeg

### Method:

- 1 Butter the sides and base of the Cooking Pot.
- 2 Add all the ingredients and stir well.
- 3 Transfer the Cooking Pot into the Base Unit, cover with the Glass Lid.
- 4 Cook for 2½ - 3 hours on High setting, 3 -3½ hours on Medium setting or 4-4½ hours on Low setting.

### Pears in red wine

### Ingredients:

- 500ml strong red wine, Shiraz or similar
- 6 firm pears
- 1 cinnamon stick
- 1 vanilla pod
- 200ml water
- 150g fructose
- 1/2 orange peel

### Method:

- 1 Place the Cooking Pot into the Base Unit.
- 2 Pour the wine into the Cooking Pot and then place in the pears, making sure that they are sitting upright.
- 3 Add the remaining ingredients, cover with the lid and cook for approximately 5 hours on the Medium setting.
- 4 Once cooked, remove the pears, cinnamon stick and vanilla pod and set a side.
- 5 Place the Cooking Pot onto the hob and briskly reduce by half or until you have a consistency of double cream. (Bear in mind that the more you reduce the liquid, the sweeter it will become.)

Serve with vanilla ice cream or fromage frais.

### Fruit compote

### Ingredients:

- 275g dried mixed fruit such as apples, prunes, pears, apricots and peaches.
- 30g sultanas
- 30g raisins
- 20g flaked almonds
- 3 tbsp caster sugar
- 625ml water
- 3 tbsp cointreau

### Method:

- 1 Place all ingredients, except the Cointreau, in the Cooking Pot. (As the apple rings tend to float to the surface and may discolour, put them at the bottom.)
- 2 Cook for approximately 5-7 hours on the Medium setting.
- 3 Allow the fruit to cool before putting into a cut-glass serving dish.
- 4 Stir in the Cointreau and serve chilled.

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## Contact us

### Helpline

If you are having a problem with your appliance, please call our Helpline, as we are more likely to be able to help than the store you purchased the item from.

Please have the product name, model number and serial number to hand when you call to help us deal with your enquiry quicker.

### Talk To Us

If you have any questions, comments, want some great tips or recipe ideas to help you get the most out of your products, join us online:

<b>Blog:</b>	<a href="http://www.morphyrichards.co.uk/blog">www.morphyrichards.co.uk/blog</a>
<b>Facebook:</b>	<a href="http://www.facebook.com/morphyrichardsuk">www.facebook.com/morphyrichardsuk</a>
<b>Twitter:</b>	@loveyourmorphy
<b>Website:</b>	<a href="http://www.morphyrichards.com">www.morphyrichards.com</a>

## THIS SECTION IS ONLY APPLICABLE FOR CUSTOMERS IN UK AND IRELAND

### REGISTERING YOUR TWO YEAR GUARANTEE

Your standard one year guarantee is extended for an additional 12 months when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 1 year. To validate your 2 year guarantee register with us online at [www.morphyrichards.co.uk](http://www.morphyrichards.co.uk)

N.B. Each qualifying product needs to be registered with Morphy Richards individually. Please refer to the one year guarantee for more information.

### YOUR ONE YEAR GUARANTEE

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to this back cover for future reference. Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

Model no.  
Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced. If the fault develops after 28 days and within 12 months of original purchase, you should contact the Helpline number quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown. You may be asked to return a copy of proof of purchase. Subject to the exclusions set out below (see Exclusions), the faulty appliance will then be repaired or replaced and dispatched usually within 7 working days of receipt. If, for any reason, this item is replaced during the 1 year guarantee period, the guarantee on the new item will be calculated from original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of

initial purchase. To qualify for the 1 year guarantee, the appliance must have been used according to the instructions supplied. For example, crumb trays should have been emptied regularly.

### EXCLUSIONS

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

- 1 The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
- 2 The appliance has been used on a voltage supply other than that stamped on the products.
- 3 Repairs have been attempted by persons other than our service staff (or authorised dealer).
- 4 The appliance has been used for hire purposes or non domestic use.
- 5 The appliance is second hand.
- 6 Morphy Richards are not liable to carry out any type of servicing work, under the guarantee.
- 7 Plastic filters for all Morphy Richards kettles and coffee makers are not covered by the guarantee.
- 8 Batteries and damage from leakage are not covered by the guarantee.
- 9 The filters have not been cleaned and replaced as instructed.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer.

### YOUR INTERNATIONAL TWO YEAR GUARANTEE

This appliance is covered by two-year repair or replacement warranty.

It is important to retain the retailers receipt as proof of purchase. Staple your receipt to this back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

Model no.  
Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase it should be returned to the place of purchase for it to be replaced.

If the fault develops after 28 days and within 24 months of original purchase, you should contact your local distributor quoting Model number and Serial number on the product, or write to your local distributor at the addresses shown.

You will be asked to return the product (in secure, adequate packaging) to the address below along with a copy of proof of purchase.

Subject to the exclusions set out below (1-9) the faulty appliance will then be repaired or replaced and dispatched usually within 7 working days of receipt.

If for any reason this item is replaced during the 2-year guarantee period, the guarantee on the new item will be calculated from original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2-year guarantee the appliance must have been used according to the manufacturers instructions. For example, appliances must have been descaled and filters must have been kept clean as instructed.

The local distributor shall not be liable to replace or repair the goods under the terms of the guarantee where:

- 1 The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturers recommendations or where the fault has been caused by power surges or damage caused in transit.
- 2 The appliance has been used on a voltage supply other than that stamped on the products.
- 3 Repairs have been attempted by persons other than our service staff (or authorised dealer).
- 4 Where the appliance has been used for hire purposes or non domestic use.
- 5 The appliance is second hand.
- 6 The local distributor are not liable to carry out any type of servicing work, under the guarantee.
- 7 The guarantee excludes consumables such as bags, filters and glass carafes.
- 8 Batteries and damage from leakage are not covered by the guarantee.
- 9 The filters have not been cleaned and replaced as instructed.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer.

## AUSTRALIAN WARRANTY

This appliance is guaranteed for 2 years against faulty material, components and workmanship.

This warranty is in addition and does not affect your statutory rights.

Proof of purchase must be produced for any warranty benefit.

In the unlikely event of any appliance proving to be faulty, securely pack and return the item to the place of purchase accompanied by the original receipt or invoice.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## NOT COVERED BY THIS WARRANTY

*(Australian only)*

- If the appliance has not been used in accordance with the manufacturers' recommendations or Instructions.
- If the fault is deemed to be caused by abuse, misuse, neglect, modifications or in proper use and or care  
Eg: Kettles: Excessive build up of scale.  
Toasters: Excessive build up of crumbs or foreign matter etc.
- Connection to incorrect voltage to that stamped on the product.
- Unauthorised repairs.
- Appliance used other than for domestic purposes.
- Excluding bags, filters, glass, carafes, and cutting blades.
- Freight and insurance costs.

If for any reason this item is replaced during the 2 year guarantee period, the guarantee on the new item will be calculated from original purchase date. Therefore it is vital to retain your original receipt or invoice to indicate the date of original purchase.

Morphy Richards's policy is to continually improve quality design and product quality. The company therefore reserves the right to change any specifications or to carry out modifications as deemed worthy at any time.

The Australian supplier reserves the right to repair, modify, exchange or replace the faulty appliance with the same or similar model or product of equivalent value.

AUS

- GB** Morphy Richards products are intended for household use only.  
Morphy Richards has a policy of continuous improvement in product quality and design.  
The Company, therefore, reserves the right to change the specification of its models at any time.

**The After Sales Division,**

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